

Subject:	NHS England Activity Report
Presented by:	JC Lewis
Submitted to:	Primary Care Commissioning Committee
Purpose of Paper:	To Note
Executive Summary:	
This briefing paper sets out recent contractual and performance management activity undertaken by the NHS England assigned team in the period January – February 2019.	
KEY RISKS	
Clinical: None	
Finance and Performance: None	
Impact Assessment (environmental and equalities): None	
Reputation: None	
Legal: None	
Patient focus (if appropriate): N/A	
Reference to relevant Governing Body Assurance Framework:	
RECOMMENDATION:	
Committee members are asked to note the paper.	

SUMMARY OF DELEGATED ACTIVITY IN PRIMARY CARE

West Norfolk CCG

Primary Care Commissioning Committee Meeting, Friday 22 March 2019

1 Contract Activity

1.1 Contracts held:

Type of contract	Number	End dates (if applicable)	Changes in reporting period (Jan-Feb) details below	Contractual issues impacting Resilience
GMS	15	N/A	No changes	None
PMS	4	N/A	No changes	None
APMS	2	Hollies:31/3/21 St Johns: 31/10/20	No changes	None

NHS England Directed Enhanced Services Coverage	Extended Hours	Learning Disabilities – Health Checks	Minor Surgery	Out of Area	Childhood Influenza	Influenza – Seasonal	DSQS sign up	Clinical Pharmacists	
								Approved	Recruited
No of practices	14	21	21	11	21	21	17	2.8	0

1.2 Details of changes below [practice boundary changes, list closures etc]

Vida – separate update

1.3 General contract activity in previous months:

NHS England Norfolk & Waveney Admin Hub GP East Box January 2019

Category	East Wide	Norfolk & Waveney	Comments
Total Enquiries	337	60	
General Enquiries	152	9	Translation Requests, Enhanced Service Queries, Patient reg queries, Performance enquires
SAS Allocations	13	3	1x Allocations 2x Enquiry 0 allocations to Central Norfolk Scheme
OOA Requests	17	14	14 x OOA Requests
NPL Notifications	63	20	20 Changes within Partnerships, Including Joiners, leavers and retirements
Locum Reimbursements	45	5	5 x Locum Reimbursement requests/enquires across the STP 1 x Maternity 0 x Sickness Claim For South Norfolk
Practice Change Request	26	7	7x practice manager changes/additional admin staff permissions
Contract Variations	21	2	1x Retirement 1x Query

***The Admin Hub have staff nominally assigned to Norfolk & Waveney however they do provide cover and support across the whole of East*

NHS England Norfolk & Waveney Admin Hub GP East Box February 2019

Category	East Wide	Norfolk & Waveney	Comments
Total Enquiries	192	28	Please note data only available up until 19 th February due to a change in logging system – SAS and Locum for the whole month
General Enquiries	115	5	Translation Requests, Enhanced Service Queries, Patient reg queries, Performance enquires
SAS Allocations	14	3	3x Allocations 1x allocations to Central Norfolk Scheme
OOA Requests	14	11	11 x OOA Requests
NPL Notifications	21	7	7 Changes within Partnerships, Including Joiners, leavers and retirements
Locum Reimbursements	16	8	8 x Locum Reimbursement requests/enquires across the STP 4x Maternity 2 x Sickness Claim For South Norfolk
Practice Change Request	5	0	0x practice manager changes/additional admin staff permissions
Contract Variations	7	1	1x Boundary Change

***The Admin Hub have staff nominally assigned to Norfolk & Waveney however they do provide cover and support across the whole of East*

2 Primary Care Hot Topics

2.1 GP contracts

Vida Healthcare - Downham Market site, dispute with landlord about lease terms. Further discussion between the landlord and the tenant is ongoing

2.1.2 Special Allocation Scheme

Following approval of contract award by the Norfolk and Waveney CCGs, the new provider will be Essex University Partnership NHS Trust. Existing providers have been notified of the new provider; plans and meetings relating to mobilisation have commenced for contract start date of 1 April 2019. Practices and other interested organisations will be notified in due course as part of the mobilisation process.

2.2 Non-clinical contracts

2.2.1 Interpreting & Translation

Following successful completion of the tender process, a new provider has been awarded the contract from 1 April 2019 for all GP and Dental practices to access interpreting and translation services. The new provider is DA Languages Ltd and mobilisation meetings have commenced. All CCGs, dental and GP practices have been informed as well as the current suppliers in Cambridgeshire & Peterborough, Norfolk and Waveney and in Suffolk.

Testing of systems commenced 6 March 2019 with some local practices who have volunteered to help.

All practices given access from 8 March 2019 so they can start booking face to face (non-spoken and (non-English speaking in Norfolk)) from 1 April 2019 so there will be a soft testing period. Telephone services won't be available until 1 April 2019 as they don't require booking. Communications have been going out to practices on a weekly basis from 1 March 2019.

Sessions with DA Languages were held on 6 March 2019 at Fulbourn to offer a training session to practice and additional session is planned in Norfolk for early May.

2.2.2 Clinical Waste

No update to report

3. NHS England news

3.1 NHS England has published its Long Term Plan; the document, along with other resources, can be read at www.longtermplan.nhs.uk.

3.2 EU Exit Operational Readiness Guidance with a cover letter from the Permanent Secretary was sent out to primary care providers in December 2018. The guidance sets out the local actions that providers and commissioners of health and care services in England should take to prepare for EU Exit.



EU Exit Operational Readiness Guidance. | EU Exit operational readiness guidance α