



Freedom of Information request & West Norfolk CCG response

WN364 - CAMHS Tier 3

Freedom of Information Request : CAMHS Tier 3		
We wish to gather information from statistical and geographical neighbours in relation to CAMHS Tier 3 provision as a benchmarking activity in order to inform service design.		
Ref	Question/Information Required	Response
1	Please provide a structure chart of your CAMHS Tier 3 service.	NHS North Norfolk, NHS South Norfolk and NHS West Norfolk CCGs do not hold this information. Please contact Norfolk & Suffolk Foundation NHS Trust to request this.
2	Target time for access to service from referral in relation to : a) Emergency/Acute Cases (Priority 1) b) Acute and Severe (Priority 2) c) Chronic/Less Severe (Priority 3)	a) 4 hours b) 8 weeks c) N/A – only the above waiting time standards apply to CAMHS in Norfolk
3	Actual time for access to service from referral in relation to: a) Emergency/Acute Cases (Priority 1) b) Acute and Severe (Priority 2) c) Chronic/Less Severe (Priority 3) In this response, please include: - average waiting time - % and number of service users waiting over the target time - % and number of service users waiting significantly* over the target time (*Significantly over the target time for	a) 100% b) 97.6% - average waiting time figures are not reported. 2.4% (2 patients) waited over the target time. 1 patient waited in excess of 18 weeks in Dec 2014. c) N/A

	<p>this purpose should be considered as all those waiting twice as long as the target waiting time or longer)</p>	
4	<p>Please list the average caseloads for each of the job types within your structure?</p>	<p>NHS North Norfolk, NHS South Norfolk and NHS West Norfolk CCGs do not hold this information. Please contact Norfolk & Suffolk Foundation NHS Trust to request this.</p>
5	<p>What is your workforce per head of population for CAMHS Tier 3?</p>	<p>NHS North Norfolk, NHS South Norfolk and NHS West Norfolk CCGs do not hold this information. Please contact Norfolk & Suffolk Foundation NHS Trust to request this.</p>
6	<p>What is the cost of the service to the CCG?</p>	<p>This information is not available as the CAMHS service line forms part of a much larger all age block contract.</p>
7	<p>What is the cost of the service to the provider?</p>	<p>NHS North Norfolk, NHS South Norfolk and NHS West Norfolk CCGs do not hold this information. Please contact Norfolk & Suffolk Foundation NHS Trust to request this.</p>
8	<p>Please provide information about the skill mix of your CAMHS Tier 3 service if it is not included within the structure chart or other information provided.</p>	<p>NHS North Norfolk, NHS South Norfolk and NHS West Norfolk CCGs do not hold this information. Please contact Norfolk & Suffolk Foundation NHS Trust to request this.</p>
9	<p>Are there any plans to change the existing workforce of CAMHS Tier 3 service? If so, in what way and what are the drivers?</p>	<p>No</p>
10	<p>Please include here the relevant contact details if you wish to be sent the collated information gathered through this exercise.</p>	<p>jonathan.stanley@norfolk.gov.uk</p>