



## Freedom of Information request & West Norfolk CCG response

**WN322 - Innovation, Health & Wealth**

### Digital First

**(a) Is the CCG working with local providers to establish targets at reducing unnecessary face-to-face contact for 2014/15 and beyond? – if so please give details**

*The CCGs are not currently working with local providers to establish targets in this regard.*

**(b) Have contracting discussions between the CCG and local providers taken place relating to the ten digital initiatives – identified in the report 'Digital First'?**

- **Minor ailments online assessment**
- **Appointment booking online**
- **Primary Care pre-assessment**
- **Appointment reminders**
- **Mobile working in community nursing**
- **Pre-operative screening online**
- **Post-surgical remote follow up**
- **Remote follow up in Secondary Care**
- **Remote delivery of test results**
- **Secondary Care clinic letters**

**and which provider**

*No*

(c) Has the CCG formulated a CQUIN criteria relating to the Digital First high impact innovation?

No

#### Intra-operative fluid management (IOFM)

(a) Is the CCG working with local providers to establish targets at for the adoption of IOFM? – if so please give details

No

(b) Has the CCG identified a local target for procedures listed in appendix 3 of the IOFM implementation pack or for other relevant high risk surgery? Is the target in (i) 2012/13 (ii) 2013/14 or (iii) 2014/15

No

(c) Has the CCG formulated a criteria for CQUIN payments relating to this high impact innovation?

No

#### 3 Million Lives

(a) Has the CCG agreed new models of technology provision with providers using the Whole System Demonstrator programme for the uptake of telehealth and/or telecare? If so, please give details

No

(b) Has this been done in the field of

- Diabetes Care
- Chronic Obstructive Pulmonary Disease
- Coronary Heart Disease
- Other – please give details

N/A

(c) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?

No

#### Child in a chair in a Day

(a) Has your CCG developed an action plan around the delivery of mobility services for children based on the best performing providers identified through innovation, health and wealth?

Yes

(b) If your CCG has developed an action plan has it been implemented or on what date is it due to be?

*Yes, it has been implemented.*

**(c) If the action plan has been implemented how many wheelchairs have been issued on the day as per the high impact innovation?**

*This level of information is not held by the CCG. Please refer this part of your request to the Norfolk Community Health and Care NHS Trust (NCH&C Trust). For guidance on submitting an FOI request to the NCH&C Trust, please refer to their [website](#).*

**(d) What is the average waiting time for children requiring wheelchairs in the following categories? (i) Buggy (ii) Manual (iii) Powered Wheelchairs**

*This information is not held by the CCG, please refer to the above response.*

**(e) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?**

*Yes*

**(f) Who provides your Mobility and Postural seating service?**

*This information is not held by the CCG, please refer to the above response*

#### **Carers for People with Dementia**

**(a) Has the CCG discussed with local providers their plans to ensure that carers of patients admitted to hospital where there is a diagnosis of dementia, their carer is signposted to relevant advice and receives relevant information to support them? If so, please give details**

*The CCG does not hold this information. You may be better served directing this part of your request to the [NCH&C Trust](#) and the [Norfolk and Norwich University Hospitals Foundation Trust \(NNUHFT\)](#).*

**(b) Is this high impact innovation reflected in your local commissioning strategy?**

*No*

**(c) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?**

*No*

#### **International and Commercial Activity**

**(a) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?**

*No*