



Freedom of Information request & West Norfolk CCG response

WN305 – facilities management, maintenance and refurbishment

I am making inquiries as to what your procedure is with regards to becoming a preferred supplier for your company. We are a facilities management, maintenance and refurbishment company with coverage of London and the surrounding counties. We are accredited with all the main professional bodies, including CHAS, Safe Contractor, Construction Line, Federation of Master builders, ISO 9001 and Trustmark.

We have a reputation for delivering refurbishment and maintenance works on time and within budget. Our repeat business and growing client list is due to our high level of service and expertise. We are proud to say that we haven't had a single unhappy customer throughout our work history.

We have built up an exceptional team over the years and are continually adding to our team on a monthly basis, as we grow our business.

Our clients range from and include local authorities, housing associations, ALMOs, schools, commercial & residential property management companies and financial institutions.

I have attached our brochure to give you an overview of our services.

Our headquarters are in Southgate, London N14. From here we cover the whole of London and the surrounding areas.

Your request seems to have been addressed to West Norfolk CCG– I think this may be in error, since West Norfolk would seem to be outside your coverage.

Nonetheless, the West Norfolk CCG leases office space from Kings Lynn & West Norfolk Borough Council. It may be more appropriate that you contact the Kings Lynn & West Norfolk Borough Council directly.

For your information however, where FM or Refurbishment Services are needed they would usually be tendered through the European Journal or Contracts Finder, both of which can be found on-line. Many bodies will use the Crown Commercial Services frameworks when they wish to select providers for FM Services. There is a large FM framework currently being procured (the value is potentially in excess of £4billion), but you are too late to tender for this. Nonetheless, there is an area for new providers, it would be worth looking there

[\(https://ccs.cabinetoffice.gov.uk/\)](https://ccs.cabinetoffice.gov.uk/).