



Freedom of Information request & West Norfolk CCG response

WN297 – Personal Health Budgets for Long Term Conditions (LTC)

NHS Western Norfolk CCG has not yet implemented Personal Health Budgets for Long Term Conditions (LTC), however we have provided responses to your questions below that you may find helpful.

1. What cohort/patient group have you identified within LTC?

NHS WNCCG is yet to determine this.

2. What are your criteria for determining eligibility?

NHS WNCCG is yet to determine this.

3. How have you allocated the indicative budget?

NHS WNCCG is yet to determine this, however it is known that the maximum cost will need to be based on the current cost of service, or part thereof.

4. Do you have any specific patient information literature that was designed locally?

As yet we do not have any locally designed literature for LTC; only for Continuing Health Care.

5. How many People are in receipt of PHB have LTC?

At this stage PHB is designated only for Continuing Health Care.

6. Do you have paperwork around processes that you can share with us?

As PHBs for LTC are not yet operational, WNCCG has no formal processes that we could share.

7. What do you have in place for quality assurance?

As PHBs for LTC are not yet operational, we do not yet have any quality assurance in place.

8. Have you found the need for workforce education & training to understand PHB?

Whilst we have not yet started PHBs for LTC I would view training for workforce as essential if PHBs are to be rolled out in any form.

9. Are there any learning points you would recommend for us starting from scratch?

You may find it beneficial to find out what current services / pathways are operational for each LTC and then liaise with relevant patients, CCGs and clinicians to determine what areas they would like personalised.