



## Freedom of Information request & West Norfolk CCG response

### WN-2017-0241 – NHS 111

1. Has your CCG(s) implemented direct booking of GP appointments from NHS 111? **No**
2. What percentage of callers to NHS 111 are given the option of booking an in-hours GP appointment? **N/A**
3. What percentage of the callers that are offered the option of booking an in-hours GP appointment take up the offer? **N/A**
4. How many GP appointments in your CCG(s) are reserved for NHS 111 direct booking? **N/A**
5. Of the GP appointments that are reserved for NHS 111, how many are booked through the direct booking service? **N/A**

For any future correspondence regarding this request, please quote the reference number **FOI.17.NNO236, 17.SNO227, 17.WNO241, 17.NOR245.**