



Freedom of Information request & West Norfolk CCG response

WN-2017-0193 – Emergency Trauma and Orthopaedic Service Commissioning

1. Who is the person responsible for reviewing commissioning for emergency Trauma and Orthopaedic services?

The Clinical Commissioning Groups (CCGs) are responsible for reviewing and commissioning emergency Trauma and Orthopaedic services. These are usually services covering more common orthopaedic conditions like Knee, Hip, Foot and Ankle, Shoulder, Elbow and Hand.

Treatments for more complex conditions, like Spinal Cord Injuries are delivered through the specialist services commissioned by NHS England. Please contact them direct to obtain this information. Their contact details are given below.

<https://www.england.nhs.uk/contact-us/foi/>

2. What hospitals fall under your commission?

The Central Norfolk CCGs (Norwich CCG, North Norfolk CCG and South Norfolk CCG) commission their Trauma and Orthopaedic Services mainly from the three local acute providers: Norfolk and Norwich University Hospitals NHS Foundation Trust, Queen Elizabeth Hospital King's Lynn NHS Foundation Trust and James Paget University Hospitals NHS Foundation Trust.

3. Do you currently commission any virtual fracture clinics / virtual triage clinics / any other service that reduces face to face appointments?

The Norfolk and Norwich University Hospitals NHS Foundation Trust do have virtual clinics but these are commissioned by NHS England.

4. If yes which hospitals?

Having reviewed the service specifications included in the Queen Elizabeth Hospital King's Lynn NHS Foundation Trust and James Paget University Hospitals NHS Foundation Trust contracts, as well as M8 SLA activity and finance reports, the Virtual Fracture Clinics are not commissioned (i.e. there are no Non Face to Face Attendances recorded. You may wish to approach these providers directly to find out about their plans to provide such service in future. Their contact details are given below.

The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust

James Paget University Hospitals NHS Foundation Trust

5. How much do you pay for a new patient Virtual clinic appointment in orthopaedics?

Please refer to answers provided for question three and four.

6. What is the cost per annum of the fracture clinics you commission Virtual and/or other specifying which type please?

No Virtual clinics commissioned for Trauma and Orthopaedics.

Face to face type clinics (Fracture clinics as well as Main Outpatient clinics for T&O) are likely to be coded to the same national tariffs, ref New and Follow up national tariffs for T&O, therefore we may not be able to provide a breakdown of the Fracture clinic activity the commissioners pay for per se.

7. Do you have a fixed time contract with any of the hospitals providing the fracture clinic service?

The fracture clinic services form part of the emergency/trauma pathway which is commissioned through acute providers only (see Point 1 Para 1). Contracts with all acute providers are reviewed/negotiated annually.

8. If yes how long is this in place for?

Please refer to answer provided to question seven.

For any future correspondence regarding this request, please quote the reference number **FOI.17.SNO180, FOI.17.WNO193 & FOI.17.NOR200.**