



## Freedom of Information request & West Norfolk CCG response

### WN-2017-00186 – Health Service for users of the Probation Services

1. What health services does the CCG commission specifically for probation service clients (those seen by the National Probation Service, Community Rehabilitation Companies, or housed in probation Approved Premises) for:

- A) Mental health
- B) Physical health

Please describe each service (e.g. 'a one-off health clinic in a probation office'), and give grade and hours of work for staff at the service(s)

*CCG representatives strategically work with partner organisations to ensure that services are developed and implemented with shared knowledge. CCG's sit on the Rehabilitation of Offenders Board under the Police and Crime Commissioners Office with colleagues from NPS and CRC's to enable this flow of information and connectivity.*

*Operationally, NPS and CRC colleagues main routes into mental health and physical health services are activated via;*

- *For Mental Health - the Single Point of Access operated by Norfolk and Suffolk NHS Foundation Trust , commissioned by Norfolk CCG's, is the core point for access into Primary Care focussed Mental Health services such as "Wellbeing" (Increased Access to Psychological Therapies) and into Secondary Mental Health Care*
- *For Physical Health - all Probation Officers and clients are encouraged to register with Primary Care in order to ensure that core health checks, primary care needs and referral to secondary care is in place where needed. For Probation Approved Premises, registration with Primary Care is a set procedure*

2. Does the CCG facilitate access to mainstream (non-offender-specific) healthcare for probation service clients in any way (e.g. directly making probation staff aware of the services that it commissions and referral procedures)? If so, please could you describe how you do this?

*For question two, the information is held by NHS England as they commission these services. Please contact them direct to obtain this information. Their contact details are given below.*

<https://www.england.nhs.uk/contact-us/foi/>

For any future correspondence regarding this request, please quote the reference number **FOI.17.WNO186**.