



Freedom of Information request &

West Norfolk CCG response

WN-2017-00027 – AQP Providers

With regards to the AQP providers and their sites:

1. How many “alternative” provider sites are present in each of the 4 Norfolk CCGs
2. How many pathways have they started since the contract began per provider?
3. How many patients expressed dissatisfaction and asked for second opinion referrals to alternative providers?
4. How many patients, following their consultation, turned out *not to* meet the referral criteria and needed onward referral to ENT?
5. How many patients had a minimal hearing loss and were considered not yet ready to benefit from amplification?
6. What level of hearing loss results in a patient receiving a hearing aid and how is this “hearing level” calculated?
7. How has each provider contributed to training at Audiology PTP (BSc) and STP (MSc) level?
8. What is the Audiology staff structure and qualification level in each provider site?

With regards to patients, how many patients with hearing loss:

- (a) in each age group
 - (b) who (i) were and (ii) were not eligible for free prescriptions; and
 - (c) treated by each of the AQP Audiology providers in Norwich were funded by
 - (A) Norwich Central CCG
 - (B) North Norfolk CCG
 - (C) South Norfolk CCG
- in each of the last three years?

The information requested is not held by the CCG.

It is advised you refer your request to the CCG's local acute provider who may hold some information relevant to your request. Please contact [The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust](#).