



## Freedom of Information request & West Norfolk CCG response

### WN-2016-00280 – NHS Continuing Care Eligibility

I am requesting the information for the years (i) 2014/15, (ii) 2015/16, and (iii) 2016/17, unless otherwise stated.

1. How many adults were assessed for eligibility for NHS Continuing Healthcare in your area in each of the last three years?

<i>CCG</i>	<i>2014/15</i>	<i>2015/16</i>	<i>2016/17</i>
<i>NHS North Norfolk</i>	253	334	260
<i>NHS Norwich</i>	211	283	244
<i>NHS South Norfolk</i>	296	334	288
<i>NHS West Norfolk</i>	207	187	90

2. Of all adults who were assessed for eligibility for NHS Continuing Healthcare in your area, how many were found to be eligible in each of the last three years?

<i>CCG</i>	<i>2014/15</i>	<i>2015/16</i>	<i>2016/17</i>
<i>NHS North Norfolk</i>	121	141	84
<i>NHS Norwich</i>	99	114	82
<i>NHS South Norfolk</i>	140	171	122
<i>NHS West Norfolk</i>	102	95	38

3. In total, how many adults have received NHS Continuing Healthcare in your area in each of the last three years?

<i>CCG</i>	<i>2014/15</i>	<i>2015/16</i>	<i>2016/17</i>
<i>NHS North Norfolk</i>	300	386	332
<i>NHS Norwich</i>	314	295	255
<i>NHS South Norfolk</i>	376	415	388

<b>NHS West Norfolk</b>	317	295	224
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4. How many adults who received NHS Continuing Healthcare in your area had a personal health budget in each of the last three years?

<b>CCG</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>
<b>NHS North Norfolk</b>	27	30	32
<b>NHS Norwich</b>	24	27	28
<b>NHS South Norfolk</b>	18	30	32
<b>NHS West Norfolk</b>	14	23	20

5. Of all adults who received NHS Continuing Healthcare in your area, what percentage had a personal health budget in each of the last three years?

<b>CCG</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>
<b>NHS North Norfolk</b>	9%	8%	10%
<b>NHS Norwich</b>	8%	9%	11%
<b>NHS South Norfolk</b>	5%	7%	8%
<b>NHS West Norfolk</b>	4%	8%	9%

6. According to NHS England, *“A decision about eligibility should usually be made within 28 days of it being decided that the person needs a full assessment for NHS Continuing Healthcare.”*

In your CCG, what was a) the average and b) the longest waiting time between the decision that the person needs a full assessment for NHS Continuing Healthcare, and a decision about eligibility, in each of the last three years?

- a) Time shown in number of days

<b>CCG</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>
<b>NHS North Norfolk</b>	31	43	36
<b>NHS Norwich</b>	41	27	22
<b>NHS South Norfolk</b>	32	24	21
<b>NHS West Norfolk</b>	57	69	94

- b) \*The patients reported in the table below had their decision delayed due to reasons outside of the CCGs control. Time shown in number of days.

<b>CCG</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>
<b>NHS North Norfolk</b>	Not available	258	318
<b>NHS Norwich</b>	Not available	397	239
<b>NHS South Norfolk</b>	Not available	270	212
<b>NHS West Norfolk</b>	Not available	508	199

NEL Commissioning Support Unit manage the CHC function on behalf of the CCG. The CSU have advised in respect to 2014/15 the information is not available because they are unable to validate the figures.

Also please note, in respect to question 6 b) the CSU are unable to provide the maximum waiting time as this information is pulled from a different criteria from that in question 6 a); the CSU do not have access to all patients to be able to provide the information being requested.

**7. How many adults in receipt of NHS Continuing Healthcare had their CHC package (a) withdrawn and (b) reduced in each of the last three years?**

a)

CCG	2014/15	2015/16	2016/17
NHS North Norfolk	Not available	37	23
NHS Norwich	Not available	26	20
NHS South Norfolk	Not available	21	17
NHS West Norfolk	Not available	33	26

NEL Commissioning Support Unit manage the CHC function on behalf of the CCG. The CSU have advised in respect to 2014/15 the information is not available because they are unable to validate the figures.

b)

CCG	2014/15	2015/16	2016/17
NHS North Norfolk	Not available	56	65
NHS Norwich	Not available	47	58
NHS South Norfolk	Not available	51	59
NHS West Norfolk	Not available	60	53

NEL Commissioning Support Unit manage the CHC function on behalf of the CCG. The CSU have advised in respect to 2014/15 the information is not available because they are unable to validate the figures.

**8. Has your CCG made changes to the criteria for eligibility for NHS Continuing Healthcare in the last 12 months? If so, please provide details.**

All CHC applications are processed in accordance with the National Framework published by NHS England.

**9. What was the average value of an adult's NHS Continuing Healthcare package in your area in each of the last three years?**

CCG	2014/15	2015/16	2016/17
NHS North Norfolk	£1,122	£1,144	£1,139
NHS Norwich	£1,134	£1,121	£1,184
NHS South Norfolk	£1,091	£1,116	£1,173
NHS West Norfolk	£1,049	£1,113	£1,154

10. What was the average value of a personal health budget in your area in each of the last three years?

<i>CCG</i>	<i>2014/15</i>	<i>2015/16</i>	<i>2016/17</i>
<i>NHS North Norfolk</i>	<i>£1,078</i>	<i>£1,287</i>	<i>£1,058</i>
<i>NHS Norwich</i>	<i>£927</i>	<i>£873</i>	<i>£988</i>
<i>NHS South Norfolk</i>	<i>£1,268</i>	<i>£1,435</i>	<i>£1,132</i>
<i>NHS West Norfolk</i>	<i>£1,503</i>	<i>£1,126</i>	<i>£1,172</i>