



Freedom of Information request & West Norfolk CCG response

WN-2016-00261 – Ophthalmology and Eye Care Services

Please provide details of all Community based ophthalmology/eye care services

1. The name of existing providers who provide community based ophthalmology/eye care services (please include delivery model i.e. lead provider/lead provider with sub-contractors)
2. The start and end date of each existing ophthalmology/eye care contract
3. The annual contract value of each existing community ophthalmology/eye care contract
4. Cost of 1st Outpatient appointment
5. Cost of Follow Up appointment
6. Total annual activity for each existing community based ophthalmology/eye care contract
7. Do you currently have a referral management service to triage/redirect ophthalmology services?

Secondary Care Eye Care Services

1. Total number of 1st outpatient appointments for Ophthalmology Department (2013/14, 2014/15, 2015/16)
2. Total number of cataract first eye procedures (2013/14, 2014/15, 2015/16)
3. Local tariffs for:
 - a) Cataract single eye procedure
 - b) YAG procedures
 - c) Oculoplastics procedures
 - d) 1st outpatient tariff

Under section 12 (1) of the FOIA and under the Freedom of Information Act and Data Protection (Appropriate Limit and Fees) Regulations 2004, a Clinical Commissioning Group is exempt from complying with a request if we estimate that the cost of determining whether we hold the information, locating, retrieving it and extracting it from other information would exceed 'the appropriate limit' of £450.00, which is effectively 18 hours of work. This is

calculated at £25 per hour for every hour spent on the activities described. We confirm that we hold the information requested but it would take more than 18 hours to provide it.

There are numerous providers of ophthalmology services across community, AQP and secondary care. We estimate it will take more than 18 hours in total to review all the providers and extract the relevant information.

To help bring the cost of responding to your request within the £450 limit, you may wish to consider narrowing its scope by choosing the information which is most important to you, and being more specific. Please note that any reformulated request received will be treated as a new request and no guarantee is given that any relevant exemptions under the Act will not apply to a revised request. We are mindful of our duty under section 16 of the Act to provide reasonable advice and assistance to you, and specifically to advise how you might narrow your request so that it complies with the time limit. You may find it useful to request information from NHS Trusts directly for the secondary care services.