



Freedom of Information request & West Norfolk CCG response

WN-2016-00251 – CHC Patient Information Recording Provision

- 1. Does the CCG use any third party tech solutions to record patient information relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)?**

The CCG commissions NEL Commissioning Support Unit (CSU) to provide a CHC service and the CSU use Broadcare to record patient information relating to CHC.

- 2. When does the contract for the system come to an end and are there any extensions available?**

The CCG commissions NEL Commissioning Support Unit (CSU) to provide a CHC service and the CSU use Broadcare as part of their service delivery. The CCG do not hold a separate contract for Broadcare with NEL CSU. It is advised you refer your request to [NEL CSU](#) who may hold a contract for the Broadcare system as the CSU provides a CHC service to multiple clients; the CCG do not hold this information.