



## Freedom of Information request & West Norfolk CCG response

### WN-2016-00220 – Pharmacy Department Staffing

Please provide me with the following information relating to staffing within the pharmacy department (all areas including: dispensary, clinical, aseptics, clinical trials, MI).

1. How many permanent staff are employed by the pharmacy department?
2. How many permanent vacancies are currently open/unfilled within the pharmacy department?
3. How many agency staff/locums are currently being used across the pharmacy department?
4. How many bank temps are being used across the pharmacy department?
5. During the 2015-2016 financial year, how much did the pharmacy department spend on temporary agency staff
6. During the 2015-2016 financial year, how much did the pharmacy department spend on temporary bank staff
7. During the 2015-2016 financial year, how much did the pharmacy department spend on permanent finders/introduction fees through recruitment agencies
8. Does the pharmacy department utilise frameworks for temporary staffing? If so, which framework is of choice?
9. Does the pharmacy department book agency staff direct with agencies or do all bookings run through a centralised temporary staffing team?
10. Does the pharmacy department work within a master vendor agreement or managed service agreement?
11. Which agencies does the pharmacy department use for temporary/locum staff?
12. Please provide me with the following contact names within the authority:
  - a) The name of the senior manager (Chief Pharmacist/Director of Pharmacy) with overall responsibility for the pharmacy department.
  - b) The name of the head of temporary staffing.

*The information requested is not held by the CCG.*

*NHS West Norfolk CCG is a clinical commissioning organisation and do not provide clinical services. The CCG do not have a pharmacy department and are not involved in the dispensing of prescriptions. It is therefore advised you refer your request to the providers who may hold the information you seek.*

*The CCG's local acute provider is [The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust](#).*