



Freedom of Information request & West Norfolk CCG response

WN-2016-00170 – Continuing Healthcare Alliance

Please note, the median average has been used, as due to outliers the mean average would not show a true reflection of the time taken. Please also note that for West Norfolk CCG the median average time has increased due to the DTA programme, which has meant patients are no longer referred to CHC direct from the Queen Elizabeth Hospital.

North Norfolk	November 2014 to October 2015	November 2015 to October 2016
What is the average (i.e. mean) time taken by your CCG to conduct NHS continuing healthcare assessments? The time period should be calculated from receiving the initial checklist to notifying the applicant of the eligibility result.	55	60
What is the longest time period your CCG has taken to make a decision on an application for NHS continuing healthcare? The time period should be calculated from receiving the NHS Continuing Healthcare checklist to informing the family of the decision that has been made in writing.	249	297

Norwich	November 2014 to October 2015	November 2015 to October 2016
What is the average (i.e. mean) time taken by your CCG to conduct NHS continuing healthcare assessments? The time period should be calculated from receiving the initial checklist to notifying the applicant of the eligibility result.	52	41
What is the longest time period your CCG has taken to make a decision on an application for NHS continuing healthcare? The time period should be calculated from receiving the NHS Continuing Healthcare checklist to informing the family of the decision that has been made in writing.	250	228

South Norfolk	November 2014 to October 2015	November 2015 to October 2016
What is the average (i.e. mean) time taken by your CCG to conduct NHS continuing healthcare assessments? The time period should be calculated from receiving the initial checklist to notifying the applicant of the eligibility result.	57	41
What is the longest time period your CCG has taken to make a decision on an application for NHS continuing healthcare? The time period should be calculated from receiving the NHS Continuing Healthcare checklist to informing the family of the decision that has been made in writing.	240	276

West Norfolk	November 2014 to October 2015	November 2015 to October 2016
What is the average (i.e. mean) time taken by your CCG to conduct NHS continuing healthcare assessments? The time period should be calculated from receiving the initial checklist to notifying the applicant of the eligibility result.	63	101
What is the longest time period your CCG has taken to make a decision on an application for NHS continuing healthcare? The time period should be calculated from receiving the NHS Continuing Healthcare checklist to informing the family of the decision that has been made in writing.	254	245