



Freedom of Information request & West Norfolk CCG response

WN-2016-00147 – ICT Technical Training Course purchasing

1. Have you purchased any IT / ICT technical training courses or any other training Since April 2016 from;

QA training or QA limited (or any related businesses)

Rath House

55-65 Uxbridge Road

Slough

SL1 5SG

Or any other of QA's offices ?

The CCG is a commissioner of healthcare services, it does not commission IT training for its staff. The CCG procures IT and GP IT services wholly from NEL Commissioning Support Unit; this is a fully managed service. The CSU may train its staff to provide services for the range of customers it contracts with, in that respect you may find it useful to refer your FOI query to NEL CSU directly via the contact details available on their [website](#).

2. If so, please state what specific training services have been purchased and the exact monetary amount spent and what dates were these purchases made since April 2016?

Please see the response to question 1.

3. Who are the decision makers or buyers (provide name, job title, email address and direct phone number) who have purchased this IT/ICT technical training course or any other training Since April 2016?

Please see the response to question 1.

- 4. How much money has been spent with QA limited, QA training, QA Group, QA apprenticeships (or associated/related businesses) since April 2016 by entity?**

Please see the response to question 1.

- 5. Have you purchased any pre-paid training credits before the financial year is coming to an end and then used the training courses in a next financial year?**

Please see the response to question 1.

- 6. Please provide exact details of all the courses or training purchased under the pre-paid credits?**

Please see the response to question 1.

- 7. What specific procurement processes were followed to award QA the training contracts?**

Please see the response to question 1.

- 8. Provide copies of all the contracts awarded to QA in the last 3 years?**

Please see the response to question 1.

- 9. Which other training providers were shortlisted before these individual contracts were awarded? List by contract.**

Please see the response to question 1.

- 10. What is the current process for procuring training services?**

Please see the response to question 1.

- 11. What is the complaints procedure for raising breaches in procurement processes? Example: creating one dominate supplier, awarding contracts without a fairness and transparency and not seeking to obtain best value for money.**

Please see the response to question 1.

- 12. What training is yet to be purchased up to 1st April 2017?**

Please see the response to question 1.

- 13. Please give specific details of courses, locations number and number of delegates who require to attend the training courses until 1st of April 2017?**

Please see the response to question 1.