



Freedom of Information request & West Norfolk CCG response

WN-2016-00144 – IT Security

Please provide information on the manufacturer used, licence expiry and licence cost including duration for each of the following IT security areas within the organisation:

1. Desktop anti-virus
2. Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail/NHSmail2)
3. Email gateway (please state if this is not applicable due to the use of NHSmail/NHSmail2)
4. Web gateway
5. Mobile device management/enterprise mobility management
6. Hard disk encryption
7. Removable media encryption
8. Firewall
9. VPN
10. Two factor authentication provider
11. Wireless network provider
12. Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)
13. VDI software provider and number of VDI instances
14. Network access control solution provider
15. Security information and event management (SIEM) solution provider

With regard to questions 1 to 15, the CCGs consider that the information is exempt under Section 31(1)a of the FOI Act. Section 31(1)(a) of FOIA states that information is exempt from disclosure if its disclosure would, or would be likely to, prejudice the prevention or detection of crime.

We consider that disclosing information relating to the CCG's IT security could make the CCG vulnerable to crime, such as hacking for instance. Placing this information in the public domain could endanger the IT security of the CCG.

While we recognise the public interest in the disclosure of this information for the sake of transparency and openness, we also have to take into account the potential harm that could be done to the CCG from disclosure. There is an overwhelming public interest in keeping the government computer systems secure; including protecting personal data. For these reasons, we consider that the public interest favours maintaining the exemption.

Please also provide:

16. The total number of computers within the organisation.

47

17. The total number of smartphones within the organisation.

8

18. The total number of tablet devices within the organisation.

0

19. Details of whether IT security is provided by an in-house team or by a third party – if by a third party please state who provides the service and when the contract expires.

The CCG receive an ICT service from NEL Commissioning Support Unit. This is a fully managed service which is due to expire on 30.09.2017