



Freedom of Information request & West Norfolk CCG response

WN-2016-00078 – Services for People with Neurological Conditions

- 1. Please confirm whether your CCG commissions services for people with neurological conditions. If confirmed, please state which of the conditions listed in Annex A are included in these services.**

NHS West Norfolk CCG commission a full range of neurological services including those listed in annex 1. For those where prevalence is either low or not within normal commissioned services a programme of independent funding requests is operational.

- 2. Please confirm whether your CCG has made an assessment of the prevalence of neurological conditions in your area. If confirmed, please provide details of the assessment, including the individual conditions listed.**

The CCG utilises all national datasets and additional local information such as NHSE Commissioning For Value packs and locally procured Joint Strategic Needs Assessments (JSNA) to evaluate disease prevalence within the locality.

- 3. Please confirm whether your CCG has made an assessment of the number of people using neurological services in your area. If confirmed, please provide details of the assessment, including the individual conditions assessed.**

As described above.

- 4. Please confirm whether your CCG has made an assessment of:**
 - i) the total costs of neurological services in your area. If confirmed, please provide details of the assessment**
 - ii) the per patient costs of neurological services in your area. If confirmed, please provide details of the assessment.**

Activity data is collected on the services as detailed in question 1.

- 5. Please confirm whether your CCG collects data on the experience of patients using neurological services. If confirmed, please provide details.**

The CCG does not specifically capture patient satisfaction scores for neurological services. General patient satisfaction surveys are carried out with all providers as part of the contractual process.

- 6. Please confirm whether your CCG:**

- i) includes service users in decision-making on the commissioning of neurological services,**

When specifically commissioning NHS West Norfolk CCG will always engage patients in the development and implementation of services

- ii) includes service users in providing ongoing feedback on the quality of neurological services,**

Please see the response to question 6 i) above.

- iii) takes any specific measures to support participation of people with neurological conditions in decision-making or providing feedback. If confirmed, please provide details.**

Information not held.

- 7. Please confirm whether your CCG collects outcomes data on the quality of neurological services in your area. If confirmed, please provide details of the quality measures that you use.**

Where National quality requirements mandate the reporting of outcome measures for neurological services, these standards appear in provider contracts and are reported by exception.

- 8. Please confirm whether your CCG has taken any action to promote integration across primary, secondary, tertiary and social care services for people with neurological conditions. If confirmed, please provide details of what action has been taken.**

Integration is promoted across all commissioned services.

- 9. Please confirm whether your CCG has received a “neurology focus pack” sent out in April 2016 by NHS Right Care as part of its Commissioning for Value programme, and whether your CCG has taken any action as a result. If confirmed, please provide details of what action has been taken.**

The CCG has received the pack and will be reviewing the service in the near future.