Freedom of Information request & West Norfolk CCG response

WN-2015-00204 – Local Area Network Contract

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed**
- **Installation**
- **Cabling**
    1. **Existing Supplier: Who is the current supplier for each contract?**
    2. **Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.**
    3. **Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.**
    4. **Number of Sites: The number of sites where equipment is supported by these contract.**
    5. **Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software**
    6. **Hardware Brand: What is the hardware brand of the LAN equipment?**
    7. **Contract Description: Please provide me with a brief description of the overall contract.**
    8. **Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.**
    9. **Contract Expiry Date: When does the contract expire for each contract?**
    10. **Contract Review Date: When will the organisation is planning to review the contract?**
    11. **Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?**

The Norfolk CCGs procures IT and GP IT services wholly from NEL Commissioning Support Unit. This is a fully managed service and does not break down data cost centres. NEL Commissioning Support Unit do not have an additional support contract for LAN equipment as this is covered in house. Therefore please see the answers below.

If the LAN maintenance is included in-house or managed please include the following information:

1. **Hardware Brand: What is the hardware brand of the LAN equipment?**

   CISCO.

2. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

   The LAN maintenance is not based on number of users.

3. **Number of Sites: Estimated/Actual number of sites the LAN covers.**

   CCG's have 1 site each.

4. **Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

   David Thomas, Director of ICT, 020 3688 1000,
   http://www.nelcsu.nhs.uk/aboutus/contact-us.htm