



Freedom of Information request & West Norfolk CCG response

WN-2015-00067 – Palliative and End of Life Care

1. What is the name of the CCG/CCGs you will provide information for?

NHS West Norfolk CCG

2. In the following financial years how much of the CCG budget has been allocated/commissioned to palliative/end of life care services? (please give best estimate if not possible to get exact figure)
 - a) 2013/14
 - b) 2014/15
 - c) Projected budget for 2015/16

Our annual budget for (EOLC) services covers a large number of services and includes both specialist and generalist, acute and community, statutory and voluntary services. Palliative and EOLC is delivered by both specialist services and provided as an integral part of the services we contract from the Queen Elizabeth Hospital, Norfolk Community Health & Social Care NHS Trust and a number of voluntary sector organisations. The vast majority of EOLC services are provided by general practices. It is therefore impossible to give an exact figure for funding of EOLC services.

3. What percentage of the total annual budget of the CCG went to palliative/end of life care services in the following years? (please give best estimate if not possible to get exact percentage)
- a) 2013/14
 - b) 2014/15
 - c) Projected budget for 2015/16

See response to question 2

4. If possible, please outline briefly what services the CCG has commissioned for end of life/palliative care with the projected budget for 2015/16? I.e. helpline, district nurses, hospice funding.

See response to question 2

5. How much money in the following years did the CCG provide to hospices in their area?
- a) 2013/14 – £97,000
 - b) 2014/15 – £97,000
 - c) Projected for 2015/16 – New contract under development with funding still to be agreed

6. How many complaints in the following years has the CCG received relating to the end of life care/palliative care of a patient provided by the CCG?
- a) 2013
 - b) 2014
 - c) So far 2015

	NHS West Norfolk CCG
2013	1
2014	0
2015 to date	0