



Freedom of Information request

WN-2015-00045 – Catheters

1. How many specialist urology/continence nurses were there within your CCG in each of the last five financial years?
2. How many hours of staff training were allocated in the last financial year, under the remit of continence care, to catheterisation? (E.g. If 50 staff received one hour each the answer would be 50 hours.)
Of this (a) How many were for indwelling Foley catheters and (b) how many were for intermittent catheters?
3. How many full time equivalent staff spend their time delivering this training? (E.g. if three staff spend half their working time on urology training the answer would be 1.5 FTEs.) What is the job title/function of these individuals?
4. Do you have a named continence lead within your CCG's Trust(s)? (a) If so, please provide their name and contact details. (b) If not, who is responsible for this remit?
5. Are catheter passports* used at all within your CCG?
6. Are catheter passports used for all patients within your CCG who are issued with a catheter, both in hospital and in the community?
7. If a catheter passport is used within your CCG, does it contain a urine colour chart?
8. Do you have a urine colour chart on every toilet door within each hospital?
9. How many district nurses are available on call within your CCG on a typical (a) weekday at 1am (b) weekday at 1pm (c) Sunday at 1am (d) Sunday at 1pm?
10. What visibility do your continence leads have of continence patients in the community?

NHS West Norfolk CCG response

1. **How many specialist urology/continence nurses were there within your CCG in each of the last five financial years?**

NHS North Norfolk CCG, NHS South Norfolk CCG, NHS West Norfolk CCG and NHS Norwich CCG only came into existence on the 1st April 2013, therefore information prior to this is not held. In respect of the financial years 2013/14 and 2014/15 NHS North Norfolk CCG, NHS South Norfolk CCG, NHS West Norfolk CCG and NHS Norwich CCG do not hold this information. It is advised you direct your request to [Norfolk Community Health and Care NHS Trust](#) and the relevant Acute Trusts. Please contact [Norfolk and Norwich University Hospitals NHS Foundation Trust](#) for NHS North Norfolk CCG, NHS South Norfolk CCG and NHS Norwich CCG. Please contact [Queen Elizabeth Hospital King's Lynn NHS Foundation Trust](#) for NHS West Norfolk CCG.

2. **How many hours of staff training were allocated in the last financial year, under the remit of continence care, to catheterisation? (E.g. If 50 staff received one hour each the answer would be 50 hours.)**
Of this (a) How many were for indwelling Foley catheters and (b) how many were for intermittent catheters?

NHS North Norfolk CCG, NHS South Norfolk CCG, NHS West Norfolk CCG and NHS Norwich CCG do not hold this information. It is advised you direct your request to [Norfolk Community Health and Care NHS Trust](#) and the relevant Acute Trusts. Please contact [Norfolk and Norwich University Hospitals NHS Foundation Trust](#) for NHS North Norfolk CCG, NHS South Norfolk CCG and NHS Norwich CCG. Please contact [Queen Elizabeth Hospital King's Lynn NHS Foundation Trust](#) for NHS West Norfolk CCG.

3. **How many full time equivalent staff spend their time delivering this training? (E.g. if three staff spend half their working time on urology training the answer would be 1.5 FTEs.)**
What is the job title/function of these individuals?

See response to question 2.

4. **Do you have a named continence lead within your CCG's Trust(s)? (a) If so, please provide their name and contact details. (b) If not, who is responsible for this remit?**

Continence services are commissioned through the Norfolk Community Health and Care Contract, which Norwich CCG currently lead on behalf of all four CCGs. Contact details are as follows:

Head of Health Commissioning – norwich.ccg@nhs.net

Head of Contracts – norwich.ccg@nhs.net

Please state the request in the subject box and it will be directed to the appropriate individual/s for a response.

5. **Are catheter passports* used at all within your CCG?**

NHS North Norfolk CCG, NHS South Norfolk CCG, NHS West Norfolk CCG and NHS Norwich CCG do not hold this information. It is advised you direct your request to [Norfolk Community Health and Care NHS Trust](#), GP Practices and the relevant Acute Trusts. A list of the practices within the CCG can be found on [NHS Choices](#). Please contact [Norfolk and Norwich University Hospitals NHS Foundation Trust](#) for NHS North Norfolk CCG, NHS South Norfolk CCG and NHS Norwich CCG. Please contact [Queen Elizabeth Hospital King's Lynn NHS Foundation Trust](#) for NHS West Norfolk CCG.

6. **Are catheter passports used for all patients within your CCG who are issued with a catheter, both in hospital and in the community?**

See response to question 5.

7. **If a catheter passport is used within your CCG, does it contain a urine colour chart?**

See response to question 5.

8. **Do you have a urine colour chart on every toilet door within each hospital?**

NHS North Norfolk CCG, NHS South Norfolk CCG, NHS West Norfolk CCG and NHS Norwich CCG do not hold this information. It is advised you direct your request to the relevant Acute Trusts who may be able to provide a response. Please contact [Norfolk and Norwich University Hospitals NHS Foundation Trust](#) for NHS North Norfolk CCG, NHS South Norfolk CCG and NHS Norwich CCG. Please contact [Queen Elizabeth Hospital King's Lynn NHS Foundation Trust](#) for NHS West Norfolk CCG.

9. **How many district nurses are available on call within your CCG on a typical (a) weekday at 1am (b) weekday at 1pm (c) Sunday at 1am (d) Sunday at 1pm?**

District Nurses are currently employed by Norfolk Community Health & Care as part of the block contract. It is advised this question is redirected to them via their [FOI process](#).

10. **What visibility do your continence leads have of continence patients in the community?**

Clinical Commissioning Groups in Norfolk commission Continence Care in the community via a standard contract. Norfolk Community Health & Care (NCH&C) are the continence provider for the CCGs and lead on education and all continence related issues. Please contact [Norfolk Community Health and Care NHS Trust](#) for further enquiries.