

# The Norfolk and Waveney Principles of Care

- Looking at me as a whole person
- Keeping me at my home as much as possible
- Having one person to connect to for my care and who is easy to get hold of
- Outcomes that are important to me are what matter in my care
- People who care for me talk to each other
- One visit not 5
- I will get good care any time, any day
- I can trust who sees me
- My time is precious

# Commitments

- The Norfolk and Waveney Principles of Care are brought to the centre of what your organisation does, by itself or with others
- Personal time from the CEO to any leadership/ coordination group will be necessary
- Being prepared to share information with other organisations
- Being prepared to share the good things you are doing, that will help others
- Being prepared to stop actions that are barriers to progress for the agreed workstreams
- Working together across and beyond your boundaries, organisationally and geographically.
- Resource collectively (people or financially) the programme management.
- Accept that there will be justifiable differences from time to time.