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PE30 1EL

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www.westnorfolkccg.nhs.uk

29 November 2018

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 18873

I refer to your email of 20 November requesting information in respect of WNDA Hearing Support.

I can confirm on behalf of NHS West Norfolk CCG and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some information relevant to that you have requested. A response to each element of your request is detailed below:

Request

Under the Freedom of Information Act 2000 can i please request a copy of the Contact(s) between the NHS and the West Norfolk Deaf Association for Hearing Support and any other services they are contracted for.

Clarification

The region would be West Norfolk

Subject Matter is Hearing Support (The WDNA provide a service retubing and re-tuning hearing aids at various locations, Doctors Surgeries, Old Peoples Homes, at their centre in Kings Lynn and shop in Downham Market)

Contacts should read Contracts (Sorry). It is the contract that they have with West Norfolk NHS that i am requesting. I am not sure if it is renewed yearly or just rolls over but if possible all related Contracts to the Hearing Support Service that the WNDA provide for the NHS.

Please ignore the any other services. I am not sure if they are contracted for anything other than Hearing Support and would mean a search using too wide a parameters.

Response

I can confirm that the CCG had a grant agreement in place with WNDA which lapsed in 2017 however the CCG's Governing Body approved the commissioning of services to continue to 2019 on the same terms.

The CCG's grant contribution can be seen in the published accounts – see note 3 re Income Resources on page 8 - http://apps.charitycommission.gov.uk/Accounts/Ends18/0001064118_AC_20180331_E_C.pdf

Additionally please see the following GB Paper detailing the specifics of the service, comments and values – see page 14 - <http://www.westnorfolkccg.nhs.uk/sites/default/files/Governing%20Body/2017/30%20Mar%202017/Item%2017.27c%20Vol%20Sector%20Governing%20Body%20report%2017%2018%20FINAL%20v4%20GB%20300317.pdf>

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

Commissioning NHS Services for West Norfolk

Chair: Dr Paul Williams

Accountable Officer: John Webster

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU
FOI Team, Room 18
Scarsdale
Newbold Road
Chesterfield
S41 7PF

Email agcus.foi.norfolkwaveneyccgs@nhs.net

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email casework@ico.org.uk

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Yours faithfully

**FOI Manager
Arden & GEM CSU**

**On behalf of
NHS West Norfolk CCG**