



24 October 2018

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 18721

I refer to your email of 4 October requesting information in respect of MND services; copy attached.

I can confirm on behalf of Great Yarmouth and Waveney, North Norfolk, South Norfolk, Norwich and West Norfolk CCGs and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some of the information that you have requested. A response to each element of your request is detailed below.

Clarified request

The request is aimed at both commissioners and providers (who we have contacted separately), though we appreciate not all questions will be relevant to commissioners - these could be marked as 'Not applicable' as appropriate.

Response

As discussed in our email exchange dated between the 11 and 12 October we consider the majority of the questions posed to be aimed at providers therefore we have provided responses to those we can below. All others would be N/A.

Q20 – funding for dietetics services comes from the CCGs as not considered a specialised service

Q21 - in respect of dietetics services specifically:

- a. Strategic planning in respect of dietetics services is done by CCGs
- b. Procuring services – this would also be done by CCGs (in the Norfolk & Waveney area this would be completed with the support from Arden and GEM Commissioning Support Unit – (CSU))
- c. Once the strategic planning process and procurement have been completed, providers who have been awarded contract commence service delivery (dietetics services are delivered by community and acute providers - depending on the nature of the service, complexity, pathways etc.)

d. Monitoring and evaluation (supporting patient choice, managing performance, seeking public and patient views) – this is always done by the relevant commissioners responsible for the service, in this case with support from the CSU.

Q22 – Funding for nutritional services comes from CCGs.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU
FOI Team, Room 18
Scarsdale
Newbold Road
Chesterfield
S41 7PF

Email agcus.foi.norfolkwaveneyccgs@nhs.net

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email casework@ico.org.uk

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Yours faithfully

Philip Humphreys

FOI Manager, Arden & GEM CSU

**On behalf of
Great Yarmouth and Waveney,
North Norfolk, South Norfolk
Norwich and West Norfolk CCGs**