

10 September 2018

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 18503

I refer to your email of 10 August requesting information in respect of mobile health apps.

I can confirm on behalf of Great Yarmouth and Waveney, North Norfolk, South Norfolk, Norwich and West Norfolk CCGs and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some information relevant to that you have requested. A response to each element of your request is detailed below:

Within the last 12 months, has the CCG / GPs recommended any mobile healthcare apps?

- a. Yes *(if yes, go to Q2)*
- b. No *(if no, please end your response here)*
The CCGs promote certain facilities as a national requirement by NHS England e.g. EmisAccess and SystemOnline.

2. How have the apps that have been recommended been identified / sourced?

(advise all which apply)

- a. Browsing app store
- b. Used by other CCG
- c. NHS App Library **Yes**
- d. Developed in-house
- e. Other (please provide detail) **promoted by PHE or NHS or leading health charities**

3. Where mobile healthcare apps are recommended, how does the CCG / GPs in your area procure them?

(advise all which apply)

- a. Purchase licences in advance of recommendation to patients
- b. Pays retrospectively for recommended and downloaded apps
- c. Other (please provide detail) **promotes them online and in patient info leaflets**

4. **Where mobile healthcare apps are recommended, how does the CCG track their deployment?**
(advise all which apply)
- Manually tracked through a paper based system
 - Automatically through a digital based system using a code
 - Patients pay for apps themselves
 - Other (please provide detail) **we don't track**
5. **Please provide a list of the names of any mobile healthcare apps the CCG has recommended within the last 12 months.**

GP online, Active 10, Stoptober, couch to 5k, Change4life, Smartrecipes, Drinkfreedays,

6. How much has the CCG / GPs in your area spent on recommending mobile healthcare apps in: (advise figures in £)

- The current financial year to date (April 2018 – July 2018) **zero**
- The previous financial year (April 2017 – March 2018) **zero**

Additionally I can advise that the CCG's do not recommend any Apps for patients or practices other than those included in the NHSE directives (as outlined above) which aims for 30% of patients to be signed up to Online Services to enable booking of appointments, order repeat prescriptions and accessing medical records.

As these services (EmisAccess and SystmOnline) are a core component of the GP System of Choice clinical systems, they are provided within the system procurement and are not procured separately.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU
FOI Team, Room 18
Scarsdale
Newbold Road
Chesterfield
S41 7PF

Email agcus.foi.norfolkwaveneycogs@nhs.net

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email casework@ico.org.uk

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Yours faithfully

Philip Humphreys

FOI Manager, Arden & GEM CSU

**On behalf of
Great Yarmouth and Waveney,
North Norfolk, South Norfolk
Norwich and West Norfolk CCGs**