



Great Yarmouth and Waveney
North Norfolk, South Norfolk
Norwich, West Norfolk
Clinical Commissioning Groups

3 April 2019

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 000297

I refer to your email of 15 March requesting information in respect of the Procurement of Telecoms.

I can confirm on behalf of Great Yarmouth and Waveney, North Norfolk, South Norfolk, Norwich and West Norfolk CCGs and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some information relevant to that you have requested. A response to each element of your request is detailed below:

Request

I am writing to make an open government request for information to which I am entitled under the Freedom of Information Act 2000.

Accordingly, please could you send me, the names and contact details, including email address of any/all person(s) who are involved in the decision making-process for the Procurement of Telecoms and IT Hardware and Services for your organisation. (Eg Procurement, IT, Sustainability roles)

Response

I can advise that the services referenced are part of the ICT specification and service provision for the CCGs which is outsourced to Arden and GEM CSU. Additionally Norwich CCG and West Norfolk CCG's telephony solutions are delivered via their co-located sites which they occupy with other organisations i.e. local authorities.

Should you wish to request information held by the CSU, i.e. about the CSU, please contact NHS England at <https://www.england.nhs.uk/contact-us/foi/>

Contact details for the CCGs are available on their websites:

<https://www.northnorfolkccg.nhs.uk/contact>

<https://www.southnorfolkccg.nhs.uk/contact-us>

<https://www.westnorfolkccg.nhs.uk/contact-us>

<https://www.norwichccg.nhs.uk/contact-us>

<https://www.greatyarmouthandwaveneyccg.nhs.uk/page.asp?fldArea=3&fldMenu=1&fldSubMenu=0&fldKey=377>

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU
FOI Team, Room 18
Scarsdale
Newbold Road
Chesterfield
S41 7PF

Email agcus.foi.norfolkwaveneyccgs@nhs.net

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email casework@ico.org.uk

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Yours faithfully

Philip Humphreys

FOI Manager, Arden & GEM CSU

**On behalf of
Great Yarmouth and Waveney,
North Norfolk, South Norfolk
Norwich and West Norfolk CCGs**