



5 April 2019

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 000296

I refer to your email of 15 March requesting information in respect of acquired brain injury services.

I can confirm on behalf of North Norfolk, South Norfolk, Norwich and West Norfolk CCGs and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested. A response to each element of your request is detailed below:

The following response is informed by information held by NCCP on behalf of the CCG in relation to the Continuing Healthcare Service commissioned under a contract.

- 1) What services do you commission, either solely or in conjunction with neighbouring CCGs, for people living with acquired brain injury whom have:
 - (a) Been discharged from an acute setting
 - (b) Been identified by primary care practitioners as requiring referral for rehabilitation and/ or other services

The CCGs in Norfolk collaboratively commission a service for Slow Stream and Short Stay Neuro Rehabilitation (Level 2 Neuro Rehabilitation), which includes an element of 'step up, step down' care for patients being repatriated to Norfolk from specialist units or from local primary care practitioners.

- 2) Have the services you commission changed in the last 12 months? If yes, in what way?

The service was retendered in 2018 and the new service specifications would have incorporated any new guidance or best practice in regards to Neuro Rehabilitation services. Contracts are in the process of being issued to the eight providers (across eleven sites) that tendered and were awarded lots (prospective providers could specify what elements of the service they were able to deliver).

- 3) Are there any plans to change the services you commission during the next 12 months? If yes, what are the changes?

There are no plans to change the Slow Stream and Short Stay Neuro Rehabilitation service during the next 12 months.

- 4) Do you have a neurological lead and/or an acquired brain injury lead? If so, please provide details.

We liaise with the Colman Hospital Consultants and specialists and the local Trauma Network lead for advice and support

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU
FOI Team, Room 18
Scarsdale
Newbold Road
Chesterfield
S41 7PF

Email agcus.foi.norfolkwaveneyccgs@nhs.net

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email casework@ico.org.uk

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Yours faithfully

Philip Humphreys

FOI Manager, Arden & GEM CSU

**On behalf of
North Norfolk, South Norfolk
Norwich and West Norfolk CCGs**