

Fair Processing Notices of Local Providers

A review was completed by NEL CSU in February 2017 of fair processing notices or any information detailing what information is provided to patients regarding what happens with their information of those local providers commissioned by the CCG. This has been reviewed in February 2018.

Queen Elizabeth Hospital Kings Lynn (QEH)

<http://www.gehkl.nhs.uk/how-information-is-used.asp?s=information&p=information>

A very clear full fair processing notice in place

NHS Norfolk & Norwich University Hospital NHS Foundation trust (NNUH)

<http://www.nnuh.nhs.uk/departments/health-records/access-to-health-records/>

<http://www.nnuh.nhs.uk/patients-visitors/important-information-for-patients/>

The NNUH does not have a specific named document called fair processing but it does provide information to patients on how to access copies of their information and some general information patient confidentiality.

BMI Healthcare Limited

<http://www.bmihealthcare.co.uk/privacy>

BMI has a brief privacy statement covering information they may collect from patients but not specifically called a fair processing notice. The privacy notice details the security and the need to disclose personal information.

The James Paget University Hospitals NHS Foundation Trust (JPUH)

<http://www.jpaget.nhs.uk/fair-processing-notice/>

The JPUH have a clear notice on data protection and confidentiality and is labelled as a fair processing notice.

Norfolk Community Health and Care NHS Trust (NCH&C),

<http://www.norfolkcommunityhealthandcare.nhs.uk/About-us/Priorities-and-performance/confidentiality-of-patient-information.htm>

NCH&C have very clear information available to patients about confidentiality and also details of Caldicott Guardian and Senior Information Risk Owner.

Norfolk and Suffolk NHS Foundation Trust (NSFT)

<http://www.nsft.nhs.uk/Find-help/Pages/Subject%20Access%20Requests%20-%20DPA%20and%20AHR%20Act.aspx>

NSFT appear only to have information on access to health records. They have links to policies but no specific information to service users about their information and confidentiality

British Pregnancy Advisory Service (BPAS) - Termination of Pregnancy Service

<https://www.bpas.org/about-our-charity/governance/health-records/>

BPAS has no specific Fair processing notice, the privacy statement details their legal duties and how to access health records.

Addenbrookes

<http://www.cuh.org.uk/about-us/our-responsibilities/looking-after-your-information/about-data-protection-act>

<http://www.cuh.org.uk/about-us/our-responsibilities/looking-after-your-information/what-happens-information-held-about-you>

Addenbrookes provides extensive information covering the Data Protection Act and what happens to patients' information. It also details the role of the Caldicott Guardian.

Papworth

http://www.papworthhospital.nhs.uk/content.php?/patients_visitors/patient_information/important_information

http://www.papworthhospital.nhs.uk/content.php?/home/privacy_policy

Papworth provide information on what they collect, how they use it and how a patient can access it.

West Suffolk Hospital

<http://www.wsh.nhs.uk/CMS-Documents/Patient-leaflets/General/5080-4YourPersonalInformation.pdf>

Guidance is provided on what information is collected, how records are used and how to access records.

Ipswich Hospital

<http://www.ipswichhospital.nhs.uk/forpatientsandvisitors/data-protection.htm>

The link details data protection and confidentiality and has links to patient leaflets on Confidentiality and information governance.

Spire

<https://www.spirehealthcare.com/legal/privacy-policy/>

Spire provides information on how information is kept secure, how it is used and how it can be accessed.

Scrivens (AQP)

<https://scrivens.com/privacy-cookie-policy-legal/>

Scrivens explains that they may use information to contact the service user in accordance with the DPA.

Specsavers (AQP)

No information available on Data protection or under confidentiality

East of England Ambulance Trust

<http://www.eastamb.nhs.uk/about-us/fair-processing.htm>

A fair processing notice is available but this is covering anti-fraud and data matching. In the section on requesting information there is more information and a helpful leaflet to users detailing the use of their information.

<http://www.eastamb.nhs.uk/contact-us/requests-for-information.htm>

ERS (Patient Transport)

There is no search bar or information on the ERS website, however ERS are part of larger group of companies SCRL which do have some basic information on their website including a privacy policy.

<http://www.srcl.com/privacy-policy/#>

IC24 (111 and OOH)

<http://www.ic24.org.uk/your-care/fair-processing-notice-your-information-what-you-need-to-know/>

This link provides clear and concise and includes the fact that they share information with their commissioner.

Global Clinic

<http://www.globaldiagnostics.co.uk/privacy.html>

Global clinic part of the Global Diagnostics which has information on Privacy and cookies when using their website and the data is collects.

NPL Healthcare (Norwich)

No information could be found.